When you use a browser, like Chrome, it saves some information from websites in its cache and cookies. Clearing them fixes certain problems, like loading or formatting issues on sites.

## In Chrome

1. On your computer, open Chrome.
2. At the top right, click More More.
3. Click More tools and then Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

[Learn how to change more cookie settings in Chrome](https://support.google.com/chrome/answer/95647). For example, you can delete cookies for a specific site.

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## In other browsers

If you use Safari, Firefox, or another browser, check its support site for instructions.

## What happens after you clear this info

After you clear cache and cookies:

* Some settings on sites get deleted. For example, if you were signed in, you’ll need to sign in again.
* If you [turn sync on in Chrome](https://support.google.com/chrome/answer/185277), you’ll stay signed into the Google Account you’re syncing to in order to delete your data across all your devices.
* Some sites can seem slower because content, like images, needs to load again.

## How cache & cookies work

* Cookies are files created by sites you visit. They make your online experience easier by saving browsing data.
* The cache remembers parts of pages, like images, to help them open faster during your next visit.